



## PRICES DR. SPINEDI CLINIC – 2020

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**MEDICAL COSTS: HOMEOPATHIC TREATMENT (including homeopathic remedies)**

Service	CHF
First anamnesis and supervision (duration: 2-5 hours)	900.-
Medical examination from Monday to Friday (duration: 15-30 min)	90.-*
Medical examination on week-ends or public holidays	110.-**
Medical supervision from Monday to Friday (without patient)	60.-***
Weekly medical supervision (with patient)	110.-

To calculate the cost for the homeopathic cure we invite you to consider:

- The first anamnesis and supervision
- One medical visit per day (from Monday to Sunday)
- One medical supervision per day (from Monday to Friday)
- One medical supervision per week

The costs for medical services performed outside the Clinic or provided in the Clinic by non-homeopathic physicians are excluded. Extra costs will be charged on the bill separately.

\* Additional costs for longer visits may incur

\*\*Also over the phone

\*\*\*If needed also over the week-end

## ACCOMODATION COSTS: PATIENT HOSPITALIZATION

Room	Floor	Room description	Adults	under 18 y.
313-323	3°	Single room with shower and WC – lake view	260.-	240.-
324-325	3°	Single room with shower and WC – mountain view	225.-	205.-
401-406	4°	Single attic room, without WC, with sink - lake view*	150.-	130.-

The costs indicate the daily rate per patient and **include**:

- Standard breakfast
- Hotel services
- Nursing services
- Four treatments free of charge among: 15 min. whirlpool treatment, 30 min. relaxation with music or 30 min. hot-pack treatment. You will be allocated the shifts depending on the length of your stay and availability at the Beauty & Wellness space. To book the treatments a certification from your homeopathic physician is needed. Unused treatments cannot be substituted with others services and will not be refunded.

Laboratory costs, allopathic drugs, external examinations, medication material, extra therapeutic treatments, and lunch and dinner are **not included** in the hospitalization rates.

The daily lunch can be booked for 18 CHF, and dinner for 18 CHF. The restaurant offers a rich choice of dishes *à la carte*

\*Shower and toilet in the corridor

**ACCOMODATION COSTS: GUESTS IN THE ROOM WITH THE PATIENT (Guests of a patient under 18 y.)**

**Rates for the first guest\***

Room	Floor	Room description	Adult or under 18 y.
313-323	3°	Room with shower and WC – lake view	0.-
401-403	4°	Single attic room, without WC, with sink -lake view*	0.-

**Rates for the second guest**

Room	Floor	Room description	Adult or under 18 y.
313-323	3°	Room with shower and WC – lake view	65.-

\* Breakfast has an additional cost of CHF 10 per day for non-paying guests

\*\* Shower and toilet in the corridor

## ACCOMODATION COSTS: GUESTS IN A SEPARATE ROOM

### Rates for the first guest under 18 y. \*

Room	Floor	Room description	under 18 y.
313-323	3°	Room with shower and WC – lake view	0.-
401-403	4°	Single attic room, without WC, with sink -lake view*	0.-

### Rates for the second guest under 18 y.

Room	Floor	Room description	under 18 y.
313-323	3°	Room with shower and WC – lake view	65.-

### Rates for the guest over 18 y.

Room	Floor	Room description	Adults
313-323	3°	Room with shower and WC – lake view	65.-
401-403	4°	Single attic room, without WC, with sink -lake view **	45.-

\* Breakfast has an additional cost of CHF 10 per day for non-paying guests

\*\* Shower and toilet in the corridor

**HOTEL SERVICE: GUESTS IN A SEPARATE ROOM**

Room	Floor	Room description	Adults	under 18
<b>313-323</b>	3°	Room with shower and WC – lake view	180.-	140.-
<b>324-325</b>	3°	Single room with shower and WC – mountain view	100.-	80.-
<b>401-406</b>	4°	Single attic room, without WC, with sink - lake view *	80.-	40.-
<b>407-408</b>	4°	Single attic room, without WC, without sink -lake view *	60.-	40.-

The costs indicate the daily rates per guest and **include**:

- Standard breakfast (only for paying guests)
- Hotel services

The daily lunch can be booked for 18 CHF, and dinner for 18 CHF. The restaurant offers a rich choice of dishes *à la carte*

\* Shower and toilet in the corridor



## ACCOMODATION COSTS: FOLLOW-UP PATIENTS

The follow-up rate applies only from the second stay at the Clinic, and for patients who have already completed a minimum of 14-days-hospitalization-

Camera	Piano	Descrizione camera	CHF
313-323	3°	Room with shower and WC – lake view	170.-
324-325	3°	Single room with shower and WC – mountain view	90.-
401-406	4°	Single attic room, without WC, with sink -lake view *	70.-

The costs indicate the daily rates per patient and **include**:

- Standard breakfast
- Hotel services
- Nursing services

Laboratory costs, allopathic drugs, external examinations, medication material, extra therapeutic treatments, and lunch and dinner are **not included** in the hospitalization rate.

The daily lunch can be booked for 18 CHF, and dinner for 18 CHF. The restaurant offers a rich choice of dishes *à la carte*

Guests accompanying follow-up patients will be charged the normal guest price.

\* Shower and toilet in the corridor



## RATES EXTRA SERVICES

### Restaurant

All food and drinks booked by the patient and guests (except from breakfast when included in the room rate) will be charged separately.

Service	Adults and minors	Children up to 10 y.	Children up to 4 y.
Lunch (normal / vegetarian daily menu)	18 .-	9.-	0.-
Dinner (normal / vegetarian daily menu)	18 .-	9.-	0.-
Extra charge for vegan menu	10.-	10.-	0.-

### Therapeutic servic

Patients and guests can benefit from the extra therapeutic services at the following rates:

Service	CHF
Whirlpool treatment 15 min	20.-
Individual relaxation treatment with music 30 min	25.-
Individual hot pack treatment 30 min	30.-
Individual massage treatment 30 min	50.-
Individual massage treatment 60 min	90.-
Qì Gong Group 60 min ***	20.-
Art therapy group 90 min***	55.-

### Transfer

Patients and guests can book the transfer from the airport/station to the Clinic (and return).

Route	Service	CHF
Airport Milano Linate - Orselina	NCC	310.-
Airport Milano Malpensa - Orselina	NCC	280.-
Agno - Orselina	Taxi	160.-
Bellinzona - Orselina	Taxi	85.-
Locarno – Orselina	Taxi	18.-

\*\*\* Group activities take place only with a minimum of 3 participants

### **Parking**

The Clinic offers unattended car parks for cars only. Parking lots can be booked at the reception for a price of CHF 9.- per day. Public parking lots are available in proximity of the Clinic for CHF 8.- per day (free between November and February) Tickets can be purchased at the Orselina municipal hall.

### **WiFi**

The rooms of the Dr. Spinedi Clinic do not have Wi-Fi connection. However, patients and guests can access internet in the common areas of the Clinic by asking the reception a free wifi-ticket valid for the entire stay (for a maximum of two devices).

### **Phone**

All phones in the rooms are set for direct internal and external calls. Patients and guests can call unlimited landline and mobile phone numbers in Switzerland and Europe. A flat-rate of CHF 9.- per week is charged for this service. Calls out of Switzerland or Europe need to be activated at the reception and are subject to additional charges.

## REIMBURSEMENT POLICY

The Clinic is regularly authorized by the Government of the Canton Ticino, but it is not recognized by the statutory health insurance (LaMal).

In some countries, the statutory health insurance and/ or private insurances might cover part of the hospitalization costs. In all cases, we invite you to apply for refund for medical and/ or hospitalization expenses (or any tax benefit) before the stay at the Clinic.

**For Swiss patients:** patients with a supplementary insurance might receive a reimbursement for the medical expenses. Currently in Switzerland the EGK insurance (Eidgenössische Krankenkasse) covers the costs of stay and medical care provided by the Clinic.

**For German patients:** in most cases the statutory health insurance does not cover the treatment costs; however, it is advisable to check your individual case with the statutory health insurance.

**For Italian patients:** the costs of the stay and the medical treatment are not reimbursable by the National Health System. Please contact your local health authority to receive more information on possible reimbursements.

To verify the possible coverage, even partial, of the costs by your insurance it is recommended to present the hospitalization estimate sent to you by the Clinic's secretariat.

## PAYMENT TERMS

### Invoicing

By the day of discharge, a regular invoice including all services booked during the period of hospitalization will be issued. Before discharge, any open balance has to be paid.

One day before discharge, patients and guests can request an updated account statement to verify the balance.

### Payment Terms

A deposit of 20% of the estimated cost must be paid in euros or swiss francs within 15 days from admission. The remaining 80% must be paid by the day before admission. A single payment can be made up to 7 days prior to admission.

During the stay, an additional deposit may be requested. Any open balance must be paid in cash or by credit card (Visa/Mastercard/Maestro) by the day of discharge.

#### Payments in euro

**Bank:** Banca dello Stato del Cantone Ticino  
**IBAN:** CH59 0076 4158 3239 Y000 4  
**TO:** Clinica Santa Croce SA, 6644 Orselina (CH)\*  
**Clearing:** 00764  
**BIC/SWIFT:** BSCTCH22

#### Payments in swiss francs

**Bank:** Banca dello Stato del Cantone Ticino  
**IBAN:** CH05 0076 4158 3239 Y000 6  
**TO:** Clinica Santa Croce SA, 6644 Orselina (CH)\*  
**Clearing:** 00764  
**BIC/SWIFT:** BSCTCH22

\* The Dr. Spinedi Clinic operates under the administrative management of the Santa Croce Clinic SA, which manages the accounts.

Payments in euros will be converted into francs with the change of the Clinic on the day of payment.

Before your admission, please send us your bank details (bank, account holder, IBAN, clearing, BIC / SWIFT) to [info@clincaspinedi.ch](mailto:info@clincaspinedi.ch) or fax to +41 91 735 43 74 for possible reimbursements.

### **Cancellation policy**

In case of cancellation of your stay within 7 days prior to admission, the entire deposit will be returned. For cancellations after this deadline, costs of the external services booked on behalf of the patient will be withheld. We reserve the right to apply a further penalty equal to the price of the patient's and guest's first day of stay, if a medical certification is not submitted.